

Keeping safety Top of Mind

The Saint Charles Convention Center (SCCC) continues to closely monitor impacts of COVID-19. We are working very closely with Saint Charles County and City Government and following state issued and CDC guidelines.

The SCCC is putting forth our best efforts, implementing standards within the facility that follow CDC guidelines and precautions.

What are we doing?

- Following State and local County as well as CDC guidelines.
- New procedures and processes have been implemented.
- Social distancing, hand washing and sanitizing is actively promoted throughout the building.
- We expect attendees to not enter the building if they are not feeling well, have been exposed to someone with COVID-19 or have traveled internationally within the past 14 days.
- Wellness and travel restrictions are posted on exterior doors.
- The entire facility has been and is being cleaned, sanitized and disinfected regularly.
- All employees, vendors, and guests inside the facility are required to wear face masks or face shields at all times.

Ionization & UV Treatment in HVAC creating hospital quality air.

AtmosAir Solutions

- AtmosAir proven air purification technology acts as a continuous disinfectant actively reducing airborne and surface contaminants such as viruses, odors, VOCs, smoke, bacteria, and germs. It helps eliminate odors while reducing dust, mold, mildew, and allergens.
- Improved Indoor Air Quality – Viruses, odors, bacteria, influenza, and dust will be reduced.
- Occupant Experience – Reduced odors, overall enhanced indoor environment.

UV Treatment

- In addition to the Ionization technology that has been installed, air will pass through UV light that will further neutralize any contaminants.
- Second layer of protection through ventilation and enhanced air quality.

Staffing

Our employees are very important to us, they make our events happen. Without them we would not be successful. We want everyone to be safe and healthy.

- Employees will not be allowed to work if they are not feeling well.
- Employees will be tested for fever daily as they report to work. Temperature over 100.4, employee goes home.
- Social distancing is in effect for employees.
- Employees will wear face coverings. Gloves may be required in some instances.
- New trainings are being executed regularly on deep cleaning and contamination prevention techniques.



Building cleanliness

Here at the Saint Charles Convention Center, we have always been complimented on the cleanliness of the facility; that will continue with additional enhancements.

- Implemented cleaning, sanitizing and disinfecting processes include using cleaners that are compliant with the new EPA standards.
- All furniture cleaned, sanitized and disinfected.
- Touch point cleaning will be done continuously, while the building is occupied, a practice we will continue indefinitely.
- In addition to regular sanitizing, at the end of each event day, each room will be cleaned, sanitized and disinfected. Rooms will be locked to prohibit any contamination.
- All employees are undergoing training on correct cleaning, sanitizing and disinfecting procedures.
- Tables and chairs will be sanitized often.
- Linens will be one time use and washed. Disposable linens may also be utilized.

Food & Beverage

- Kitchens and food outlets have been thoroughly cleaned, sanitized and disinfected and will continue to be on a regular schedule.
- Self-service buffets are no longer available. For the time being, buffets will have Service Attendants.
- Food, water, tea and coffee will be served covered.
- Sneeze guards will be utilized on buffets, in kiosks and Cafes.
- Food service employees will wear face coverings and gloves.
- Fresh food will be packaged whenever possible. Prepackaged foods will also be served. No food items or condiments will be available to be touched by the public.
- Food utensils in concession outlets as well as condiments will be provided in single serve packaging and will be delivered from behind food service counters.
- Plated meal service will be conducted by trained employees who are wearing face coverings. There will be no service items on tables prior to guests being seated.

The Event Management Team has been hard at work developing plans for how we will operate the facility during events.

- Developing documents to assist planners
 - Provide attendee information - Encourage attendees to protect themselves and follow CDC guidelines.
 - Provide planner information related to managing COVID-19 changes.
 - Room sets to accommodate 6' social distancing has been created.
 - Additional rooms set to accommodate 3' social distancing are available upon request.
 - Technology and Audio Visual teams are available to assist with implementing virtual aspects for meetings. Speakers can still reach the ideal number of attendees using multiple spaces.

What might attendees expect to see or experience?

- Information on the SCCC website.
- Signage at entry doors related to entrance requirements.
- Dedicated ingress and egress points.
- Signage at escalators recommending that riders spread out the appropriate number of steps. Six feet for social distancing is a State requirement.
- Elevators limited to two per elevator car.
- Hand sanitizing stations are located throughout the building with CDC recommended alcohol based liquid hand sanitizer.
- CDC handwashing guidelines posted in all restrooms.
- Employees wearing PPE while cleaning.
- In some cases, there may be limited attendance in rooms based on CDC or suggested capacity limits per social distancing.
- For events subject to bag check (Public shows): No purses, bags, or backpacks will be allowed into the building. Clear bags with a max size of 18"x 12" will be permitted.

How you can protect yourself? (Content from Center for Disease control and Prevention)

Wash your hands often

- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth with unwashed hands.

Avoid close contact

- Avoid close contact with people who are sick.
- Put distance between yourself and other people.
 - Remember that some people without symptoms may be able to spread the virus.
 - Keeping distance from others is especially important for people who are at higher risk of getting very sick.



Cover your mouth and nose with a cloth face cover when around others

- You could spread COVID-19 to others even if you do not feel sick.
- Everyone should wear a cloth face cover when they have to go out in public, for example to the grocery store or to pick up other necessities.
 - Do not touch the exterior of your face covering.
 - Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.
- The cloth face cover is meant to protect other people in case you are infected.
- Do NOT use a facemask meant for a healthcare worker.
- Continue to keep about 6 feet between yourself and others. The cloth face cover is not a substitute for social distancing.

Cover coughs and sneezes

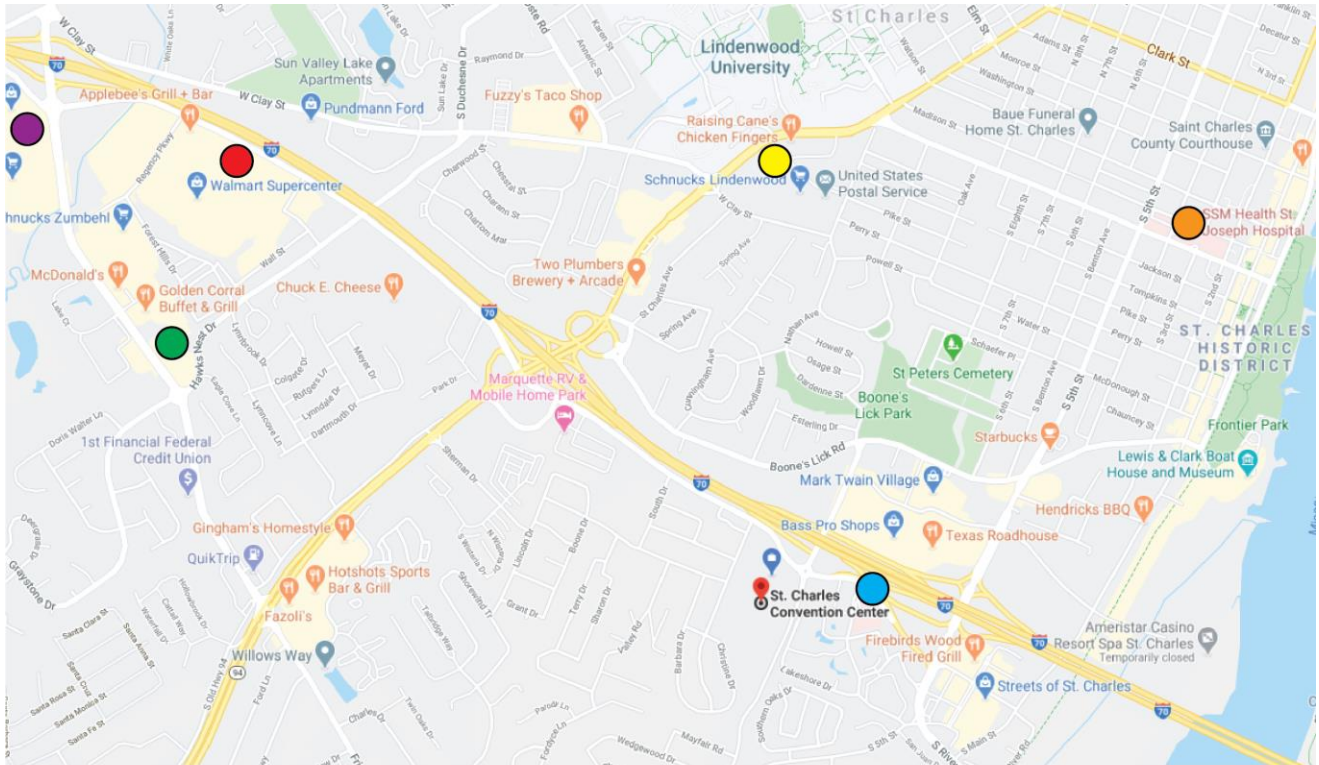
- If you are in a private setting and do not have on your cloth face covering, remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
- Throw used tissues in the trash.
- Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

Steps to help prevent the spread of COVID-19 if you are sick

- Stay home except to get medical care.
- Separate yourself from other people.
- Monitor your symptoms.
- Call ahead before visiting your doctor.



Closest medical facilities to the Saint Charles Convention Center



Our Urgent Care
 2893 Veterans memorial Pkwy
 Saint Charles, MO
 (636)724-1100

Total Access Urgent Care
 2138 1st capitol Drive
 St. Charles, MO
 (636)534-4489

Concentra Urgent Care
 1794 Zumbuhl Road
 St. Charles, MO
 (636)947-1666

SSM Health St. Joseph Hospital
 300 1st Capitol Drive
 St. Charles, MO
 (636) 947-5000

Mercy-GoHealth Urgent Care
 2031 Zumbuhl Road
 St. Charles, MO
 (636) 206-2690

